From: Sudha

To: Microsoft ATR

Date: 1/28/02 10:35am

Subject: Microsoft Settlement

It does not make sense to consider Microsoft a monopoly. Titans like IBM and SUN have been the real monopoly for years -- just check out any of their products like LearningSpace from IBM or Java.

- 1. Microsoft's products are VERY EASY to use as opposed to other products that have very difficult learning curves.
- 2. It is very easy to learn Microsoft product with EXTENSIVE help within the application, may books to choose from, and also on the web. On the contrary other products do not even have books. Training and support from other vendors are 10 times more expensive!
- 3. IBM and SUN have been the real monopoly. They always have "pushed" their products -- I know for a fact from first hand experience. And when they ruled all were happy!

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